



# RENTAVAN

## 24/7 RENTAL PICKUP

RENTAVAN is proud to offer **24/7 Rental Pickup** to our customers in an effort to provide flexible rental options for busy travelers and red-eye trips.

The **24/7 Rental Pickup** is a seamless option to facilitate your rental without a rental agent present, and the rental process is easily completed in a few short steps. A rental agent will touch base with every renter before their **24/7 Rental Pickup**.

### How it Works:

#### 1. Make a Reservation

To reserve a vehicle, please contact one of our rental agents. Reservations can be made:

- In person
- Over the phone
- Through email
- **Note:** Online reservations through our portal are not accepted at this time.

#### 2. Pickup Confirmation

Prior to your pickup period, an agent will reach out to discuss the following:

- Confirm all necessary requirements
- Directions for the pickup process in detail

#### 3. Complete Required Documentation

You will receive the following requests via email after the **Pickup Confirmation**:

- Customer Signature Request
- Payment and Authorization Requests
- Please complete these forms promptly. Once received, we will send a detailed confirmation email with further instructions.

#### 4. Pickup Your Vehicle

A detailed explanation of the following will be shared via email after the required documentation and payment are collected:

- Locate your reserved vehicle
- Input the provided code into the lockbox
- Remove and safely store the lockbox in the glovebox
- You're all set — enjoy your trip!